

S No	Shikayat	Shikayat Sreni
1	Safai se sambandhit	Nali ki safai
		sarak ki safai
		kudki ghar ki safai
		malba htaya jana
		Nala ki safai( 1 mtr Se Choda)
		jal Bharao (Barsat le karan)
2	Pashu se sanbandhit	Beshara pashu
		Mrit Pashu
		Avaidh Dairy
3	Atikraman	Sarak/nala/nali par asthayi atikraman
		Park me atikraman
		Nagar Nagam Bhumi par atikraman
4	Sarak , nala , nali pulia ki Marammat	Nala/Nali ki marammat
		Sarak ki marammat
		Pulia/Crossing ki Marammat
5	Peyjal evam seevar	Seevar dip ki shikyat
		sever chok /overflow
		ganda pani aana
		sever ka dhakkan
		pipe line likege
		Pani na aana
6	Marg Prakash	Street light Kharab hai
		Street light lagatar jal rahi
		Park light kharab
		park light lagatar jal rahi
7	Kar se sambandhit	Kar se sambandhit
8	Anya prakar ki shikayate	janm aevam mrityu
		Prachar se sambandhit
		Parking se sambandhit

# Citizen Charter

S No	Shikayat	Shikayat Sreni	Department	Nistran Samayaa		SMS officer	PWD officer
				01 day	02 day		
1	Safai se sambandhit	Nali ki safai	Swasthaya	01 day	Safai Super wiser	Mukhya nagar Swasthya officer(MNSA)	
		sarak ki safai		01 day			
		kudki ghar ki safai		01 day			
		malba htaya jana		02 day			
2	Pashu se sambandhit	Nala ki safai( 1 mtr Se Choda)	Lok Nirman	1	J E storm	Executive Engineer	
		jal Bharao (Barsat le karan)		02 day			
		Beshara pashu		1 day			
		Mrit Pashu		1 Day			
3	Atikraman	Avaidh Dairiy	Swasthya	7 day	Safai Superwiser	MNSA	
		Sarak/nala/nali par asthavi atikraman		1 Day			
		Park me atikraman		1 Day			
		Nagar Nagam Bhumi par atikraman		7 day			
4	Sarak , nala , nali pulia ki Marammat	Nala/Nali ki marammat	Lok Nirman	7	J E Abhyantran	E E	
		Sarak ki marammat		7			
		Pulia/Crossing ki Marammat		15			
		Sevar dip ki shikyat		3			
5	Peyjal evam seevar	sever chok/overflow	jaikal department	3	JE Jal Kal	G M Jal Kal	
		ganda pani aana		3			
		sever ka dhakkan		1			
		pipe line likege		2			
6	Marg Prakash	Pani na aana	Marg parakash	1	JE Light	Prabhari Path Prakash	
		Streer light Kharab hai		1			
		Streer light lagatar jal rahi		3			
		Park light kharab		1			
7	Kar se sambandhit	park light lagatar jal rahi	JE Light	1	Prabhari Path Prakash		
		Kar se sambandhit		1			
8	Anya prakar ki shikayate	jam aevam mrityu	ax departmer	7	TC	ukhya Kar Nirddharan	
		Prachar se sambandhit	health sector	7	MNSA	MNSA	
		Parking se sambandhit	rent section	3	MKNA	ukhya Kar Nirddharan	
			rent section	1	MKNA	ukhya Kar Nirddharan	